

American College of Health Care Administrators - Convocation 2010

Anthony Cirillo
Saturday

Turning Customers into Crusaders (001)
May 15, 2010

Session Element	Curr Avg	% Unfavorable	% Neutral	% Favorable	# Response	1 Strongly Disagree	2	3	4	5 Strongly Agree
Session (Total)	4.62	2%	1%	97%	154	0 0%	3 2%	1 1%	47 31%	103 67%
Learning objectives were met	4.55	0%	5%	95%	22	0 0%	0 0%	1 5%	8 36%	13 59%
Topic was relevant	4.64	0%	0%	100%	22	0 0%	0 0%	0 0%	8 36%	14 64%
Topic was timely	4.64	0%	0%	100%	22	0 0%	0 0%	0 0%	8 36%	14 64%
Ideas were practical	4.59	5%	0%	95%	22	0 0%	1 5%	0 0%	6 27%	15 68%
Presentation was well organized	4.68	5%	0%	95%	22	0 0%	1 5%	0 0%	4 18%	17 77%
Teaching methods were appropriate	4.50	5%	0%	95%	22	0 0%	1 5%	0 0%	8 36%	13 59%
Speaker was knowledgeable	4.77	0%	0%	100%	22	0 0%	0 0%	0 0%	5 23%	17 77%

The range of responses are 1-2 (Unfavorable), 3 (Neutral) and 4-5 (Favorable).